

Frequently asked questions

21 – 23 September 2023



Are tickets refundable?

Tickets are non-refundable; however they may be transferred. Discounted new associate tickets are non-refundable and non-transferable.

What COVID-19 precautions are in place?

ASEA will follow local guidelines at the time the event takes place.

Who will be speaking?

You'll hear from ASEA field leaders and corporate leadership who will inspire you and help you re-energize your business.

How long are tickets on sale for?

Tickets are on sale now and will be available until Convention dates. While in-person seating is limited, there is no limit on virtual tickets. The best deal belongs to the early birds, though, so don't delay.

Are there any ticket discounts?

There is an early bird discount if you purchase early. See the pricing chart below:

Early Bird Single Ticket	Regular Single Ticket	Last-Chance Single Ticket	Virtual Ticket	Last-Chance Virtual Ticket
\$149 \$99	\$149 \$129	\$149	\$69 \$49	\$69
1 September – 31 December 2022	1 January – 31 May 2023	1 June – 20 September 2023	10 September 2022 – 31 May 2023	1 June 2023 – Day of event

Is there an event app?

All available Convention information may be found on the ASEA Connect app. Download it on the [App Store](#) or [Google Play](#).

Can you purchase tickets with the Loyalty Rewards Points (LRP)?

No, tickets may not be purchased with LRP.

Which languages will be available for translation?

ASEA Global Convention language support is based on registration and attendance numbers. The event will be presented in English and typical language translations have included Spanish, Traditional Chinese, Hungarian, and French. Language support for virtual presentations may differ from in-person support.